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Location	Days	Hours	Contact Information
East Toronto Locations 3036 Danforth Ave	Monday to Friday	8:30 – 4:30	Darlene Smith Darlene.Smith@tngcs.org 416.691.7407
349 Ontario St	Monday to Friday	8:30 – 6:30	Kathy Adams Kadams@tngcs.org 416.925.4363
688 Coxwell Ave	Monday to Friday	8:30 – 5:00	sharon.johnson@tngcs.org 416.649.1000
West Toronto Locations 260 Augusta Ave	Monday to Friday	7:00 – 3:00	Paige Almeida tcatadmin@tngcs.org 416.925.2103 x3000
91 Bellevue Ave	Monday to Friday	8:30 – 4:30	Resa Chan 91admin@tngcs.org 416.925.2103 x1221
1415 Bathurst St	Monday to Friday	9:00 – 5:00	Yumna Mohamed etcreeption@tngcs.org 416.925.2103 x4000



Licensed Child Care					
Location	Hours	Contact Information	Open Face to Face	Open By Phone	
91 Bellevue Ave	7:00 – 6:00	Mimi Brogno domenica.brogno@tngcs.org 416.839.4830			
Canoe Landing 26 Brunel Court	7:30 – 6:00	Jane Deng jane.deng@tngcs.org 416.925.2103 x5280			
Harbourfront 650 Queens Quay W	7:30 – 6:00	Fatima Pinheiro fatima.pinheiro@tngcs.org 416.925.2103 x1756			
King Edward 112 Lippincott St	7:30 – 6:00	Nikki St. John nstjohn@tngcs.org 416.925.2103 x5110			
Lord Lansdowne 33 Robert St	7:30 – 6:00	Matthew Taylor matthew.taylor@tngcs.org 647-876-4335			
Central Neighbourhood House 349 Ontario St	7:30 – 6:00	Soni Ahmad soni.ahmad@tngcs.org 416.925.4363 x110			
Our Lady of Lourdes 444 Sherbourne St	7:00 – 6:00	Eva Lacson eva.lacson@tngcs.org 647.850.7886			
Waterfront 635 Queens Quay W	7:30 – 6:00	Fatima Pinheiro fatima.pinheiro@tngcs.org 416.925.2103 x1756			
Winchester 15 Prospect St	7:30 – 6:00	Roshnie Sukraj rsukraj@tngcs.org 416.920.1034			
Yonge & Sheppard 30 Sheppard Ave E	7:30 – 6:00	Erica Regala erica.regala@tngcs.org 416.839.6341			

Children & Youth Programs					
Program	Hours	Contact Information	Open Face to Face	Open By Phone	Open Online
Children & Youth Services – East Support for youth Youth Awoken Kick Start After-School Program	10:00 – 6:00	Michelle Ilios Michelle.Ilios@tngcs.org 416.925.4363 x152			
	3:30 – 6:00				
	3:30 – 6:00	Maleeka Black maleeka.black@tngcs.org t: 416.925.4363 x 101 c: 416.797.5043			
Children & Youth Services – Central Kidz Klub After-School Program					
Tutoring	3:30 – 6:00	Michelle Ilios Michelle.Ilios@tngcs.org 416.925.4363 x152			
Weekend Children & Youth Programs - Central		Michelle Ilios Michelle.Ilios@tngcs.org 416.925.4363 x152			
Youth Outreach Workers East End – Taylor Massey-Oakridge Central – Downtown east including Regent Park, Moss Park, St. James Town	Flexible	Michelle Ilios Michelle.Ilios@tngcs.org 416.925.4363 x152			
Youth Services – Downtown Toronto 91 Bellevue Supports for youth	10:00 – 6:00	Cheyenne Salmon Cheyenne.Salmon@tngcs.org 647.336.8041			
Social Recreational Program (Youth Arcade Drop-in) 91 Bellevue		Solomon Myuboke Solomon.Myuboke@tngcs.org 437.353.4193			










Children & Youth Programs					
Program	Hours	Contact Information	Open Face to Face	Open By Phone	Open Online
Youth Services – West Toronto 1280 Finch suite 305 Youth Justice and Diversion Programs		Michaela Allen Michaela.Allen@tngcs.org 647.336.8035			
Youth Drop-in Services 5231 Yonge St. Unit 200		April Shin April.Shin@tngcs.org 416.799.7386			
Youth Arts Studio 219 Augusta Ave.		Amelia Stea MacLaurin Amelia.SteaMAcLaurin@tngcs.org 416.925.2103 x1993			
Steps to Success 1280 Finch, Suite 111 Education and school-based supports for racialized and at-risk youth		Alysha Dias Alysha.Dias@tngcs.org 416.688.3523			
Community Healing Project 91 Bellevue		Paige Stoney Paige.Stoney@tngcs.org 647.807.6055			
Community Peers Support 91 Bellevue		Cassandra Jones Cassandra.Jones@tngcs.org 437.239.4590			
General Inquiries for: <ul style="list-style-type: none"> - Youth Justice Supports - Higher State of Mind - Youth substance Use - Harm Reduction 		Michaela Allen Michaela.Allen@tngcs.org 647.336.8035			

Conflict Resolution & Training					
Program	Hours	Contact Information	Open Face to Face	Open By Phone	Open Online
Free Community Mediation	9:00 – 5:00	Catherine Feldman Axford crt.intake@tngcs.org 416.925.2103 x1229			
Public (individual registration) Workshops and Professional Retainers	9:00 – 5:00	Kelly Ryan crt.training@tngcs.org 647.671.4792			
Professional Training and Workplace Mediation	9:00 – 5:00	Meaghan Marian crt@tngcs.org 647.457.0495			





Employment Programs					
Program	Hours	Contact Information	Open Face to Face	Open By Phone	Open Online
East Toronto Employment Services – Danforth Location Employment Service – 1:1 Job Search Support Resource and Information Centre Virtual Job Search Workshops Carry On Moving Forward New Knowledge, New Steps Youth Works Canada Ontario Job Grant	8:30 – 4:30 Resource and Information Centre – drop in 1:1 Job Search - By appointment Call/Email for details	416.691.7407 infoES@tngcs.org			
West Toronto Employment Services – Bathurst Location Employment Service – 1:1 Job Search Support Resource and Information Centre Virtual Job Search Workshops Connections Program HomeCare Connect Program Opportunity Knocks Youth Job Connection Youth Job Connection Summer Canada Ontario Job Grant	9:00 – 5:00 By Appointment Call/Email for Details	Yumna Mohamed infoETC@tngcs.org 416.925.2103 x4000			

Housing and Housing Development					
Program	Hours	Contact Information	Open Face to Face	Open By Phone	
Housing 11 Coatsworth Cres 2802 Danforth Ave 11 Main St & 680 Kingston Rd 260 Augusta Ave 11 Macey Ave 321 Dovercourt Rd	10:00 – 3:00 9:00 – 5:00 9:00 – 3:00 8:00 – 2:00 9:00 – 5:00 9:00 – 5:00	416.693.4764 416.698.9333 416.698.6781 416.925.2103 x3000 416-693-6281 416-533-2608			

Independent Living and Seniors Programs






















Program	Hours	Contact Information	Open Face to Face	Open By Phone	Open Online
Home and Community Care Community Support & Client Care Personal Support Homemaking Respite Care For urgent needs only	9:00 – 5:00	416.649.1000 info@tngcs.org 416.649.1000			
Transportation Available with limitations	9:00 – 5:00	416.691.7407 info@tngcs.org			
Meals on Wheels 25 Waterman Ave	9:00 – 5:00	Hasina Quader hasina.quader@tngcs.org 416.752.9667			
East End Seniors Case Management – call to book appointment Client Intake, Referrals and Assessments – call to book appointment Community Programs Congregate Dining (delivery only) Elderly Persons Centre Adult Day Program (11 Main St) - Limited Capacity	9:00 – 5:00 8:30 – 4:30	416.691.7407 info@tngcs.org Ellen White ellen.white@tngcs.org 416.693.4762			

Independent Living and Seniors Programs



Program	Hours	Contact Information	Open Face to Face	Open By Phone	Open Online
Chinese Seniors Program - East	9:00 – 5:00	Amy Wu Amy.Wu@tngcs.org 416.693.4762			
Downtown West Seniors Client Intervention & Assistance Adult Day Program – Limited Capacity Elderly Persons Centre	8:30 – 4:30	Irene Tsang irene.tsang@tngcs.org 416.828.3178			
Stroke Survivors Adult Day Program	9:00 – 5:00	Robert Butler robert.butler@tngcs.org 416.925.4363 x119			

The following programs are temporarily suspended:
Friday Friends, TIME






Newcomers, Community Development, Food Security & Women's Programs

Program	Hours	Contact Information	Open Face to Face	Open By Phone	Open Online
English Classes (LINC and ESL) <i>Back in service in a hybrid model (1 or 2 days in person and the remaining sessions are virtual)</i>	9:00 – 5:00	Dmitry Elyashevich dmitry.elyashevich@tngcs.org 416.389.5881			
One-on-One Settlement Support	9:00 – 5:00	Yvonne Tang yvonne.tang@tngcs.org 416.925.2103 x1264			
Perinatal Supports	9:00 – 5:00	Maria Santos Findlay maria.santos-findlay@tngcs.org 416.925.2103 x1237			
Rainbow Connect (LGBTQ+) Services for Newcomers	9:00 – 5:00	Josie Ngwachi (she/her) Josie.Ngwachi@tngcs.org 416-824-3726 Ranjith Kulatilake (he/they) ranjith.kulatilake@tngcs.org 416-829-7820			
Toronto South Local Immigration Partnership	9:00 – 5:00	Paulina Wyrzykowski tslipdirector@tngcs.org 647.770.2556			
Women's Program – Central Neighbourhood House	9:00 – 5:00	Safia Hirsi safia.hirsi@tngcs.org 416.925.4364 ext. 120			
Women's Program – Taylor-Massey Oakridge	9:00 – 6:00	Sohelia Bonhi sohelia.bonhi@tngcs.org 416.455.0643 APOD Office: 416-752-8159			



Newcomers, Community Development, Food Security & Women's Programs					
Program	Hours	Contact Information	Open Face to Face	Open By Phone	Open Online
Community Dinner 10 Gower	3:00 – 6:00	Nana Shamba nana.shamba@tngcs.org 416.333.5808			
Teesdale Food Bank 40 Teesdale Place Community Food Bank	Tuesdays 2:00 – 4:30	Nana Shamba nana.shamba@tngcs.org 416.333.5808			
Community Development and Social Action – 1415 Bathurst St.	9:00 – 5:00	Helen Armstrong helen.armstrong@tngcs.org 416.925.2103			
Community Development Central Neighbourhood House 349 Ontario Street	9:00 – 5:00	Touhida Choudhury Touhida.choudhury@tngcs.org Office: 925-4363 ext. 103 Cell: 416.389.1271			
Easy Access Voicemail Central Neighbourhood House 349 Ontario Street	Mondays and Wednesdays 12:30 -3:30	Touhida Choudhury Touhida.choudhury@tngcs.org Office: 925-4363 ext. 103 Cell: 416.389.1271			
Computer Access Program Central Neighbourhood House 349 Ontario Street	9:00 – 6:00	Touhida Choudhury Touhida.choudhury@tngcs.org Office: 925-4363 ext. 103 Cell: 416.389.1271			
The following programs are temporarily suspended: Computer Skills for Newcomers					

Trustee Hub					
Program	Hours	Contact Information	Open Face to Face	Open By Phone	Open Online
Organizational Trusteeships Capacity building workshops Mentorship Financial Management	9:00 – 5:00	Natalie Johnson natalie.johnson@tngcs.org 416.827.6397			

Urban Health and Homeless Services

Program	Hours	Contact Information	Open Face to Face	Open By Phone	
Urban Health & Homelessness Services 260 Augusta Ave Corner Drop-In Eviction Prevention in the Community (EPIC) Financial Trusteeship Housing Help and Support Project Toronto Community Addiction Team Overdose Prevention Site Case Management Peer Programming	7:30 – 11:30 8:00 – 2:00 8:30 – 4:30 8:00 – 2:00 8:00 – 2:00 8:00 – 2:00 8:00 – 2:00 8:00 – 2:00 8:00 – 2:00	Kayley Bomben tcadmin@tngcs.org 416.925.2103 EPIC Team EPICteam@tngcs.org 416.925.2103 Housing Help and Support Project Jude Emu Jude.emu@tngcs.org 416.925.2103 x. 2228			
PAID and Outreach Services PAID Services	9:00 – 3:00	416.691.7407 nlsspaid@neighbourhoodlink.org 416.891.4168			
Mobile ID Services at Encampments	Tuesday, Wednesday and Thursday – in person Monday and Friday – by phone	Arhama Rafaqat arhama.rafaqat@tngcs.org 416.676.8241			
Safe Seniors Layered Supports 688 Coxwell Avenue Street Survivors Vulnerable Seniors	9:00 – 5:00	Melinda Blondin melinda.blondin@tngcs.org 416.688.8729			

Urban Health and Homeless Services

Program	Hours	Contact Information	Open Face to Face	Open By Phone	
Peer Leadership Centre 258 Augusta Avenue		Michael Waglay michael.waglay@tngcs.org 647.678.7032			
Toronto Drop-in Network 340 College Street		<i>Contact info missing</i>	