

*The Neighbourhood Group (TNG) is a multi-service agency that includes Central Neighbourhood House, Neighbourhood Link Support Services and St. Stephen's Community House*

## JOB OPPORTUNITY

**Job#TNG2021-201**

<b>POSITION TITLE:</b> Coordinator, Indigenous Community Support and Indigenous Voluntary Trusteeship Case Manager	
<b>DEPARTMENT:</b> Urban Health and Homelessness Services	<b>STATUS:</b> Regular Full-time, CUPE 2289
<b># HRS / WEEK:</b> 35	<b>CONTRACT DATE:</b> n/a
<b>REPORT TO:</b> Senior Manager, Case Management and Clinical Programs	<b>SALARY:</b> \$56,776 per annum
<b>POSTING DATE:</b> October 5, 2021	<b>CLOSING DATE:</b> October 11, 2021

**GENERAL DESCRIPTION:** The Coordinator of Indigenous Community Support and Voluntary Trusteeship will identify as an Indigenous person and have connections to Indigenous communities and networks across the City. They will develop and provide culturally informed services, support pathways to care, and reduce organizational barriers to culturally safe care for Indigenous community members and TNG-UHHS participants. In addition, building on our well established Voluntary Trustee Program, the Coordinator will provide culturally appropriate trustee case management for individuals who identify as Indigenous, are living with mental health and substance use challenges, and are at risk of eviction. This position is part of **CUPE LOCAL 2289**.

**GENERAL FUNCTION:** The Coordinator will work with senior managers to create and support a team of Indigenous Peer Workers, including applying for funding, reporting, recruiting, hiring, training and supervising the team. Group programming will be developed and facilitated for Indigenous community members using a culturally specific and a harm reduction approach while integrating recognition of intergenerational trauma and the ongoing harms of colonization. Networking and relationship building with culturally specific agencies is needed to ensure partnership development and smooth service transitions/referrals. The position also provides direct case management and financial trusteeship supports to Indigenous adults on a complete range of complex issues, including health, financial, housing, legal, and life skills issues. Case managers provide extensive one-to-one supports to assist participants in identifying and achieving goals. Working closely with the client and external service providers involved, the Case Manager liaises with and coordinates access to services including substance use, mental health supports, landlords, health care providers, legal institutions, income supports, housing providers and community services.

### MAJOR DUTIES:

- Provide Volunteer Trustee Case Management services and support to Indigenous Trustee program participants
- Facilitate and develop TNG-ICSVT curricula for group programming to reflect a combination of harm reduction approaches with cultural supports i.e. Indigenous social determinants of health, knowledge and practices, and Indigenous Harm Reduction
- Support Indigenous focused outreach efforts in Kensington Market neighbourhood
- Organize and facilitate weekly group and monthly events for Indigenous community members
- Develop, nurture, and support successful partnerships with Indigenous health, social, and community service providers (e.g., WMS, law enforcement agencies, housing providers etc.), with the goal of enhanced coordination of services for Indigenous community members
- In collaboration with the Manager, ensure meaningful client and community participation in the development of programs and services

### REQUIREMENTS & QUALIFICATIONS:

- BA/B.S.W or B.Ed in Adult Education plus 3 years work experience with individuals who use drugs, experiencing homelessness, and/or mental health issues or a combined equivalent of education and experience, or equivalent combination of education and experience/employment and life experience
- 2 years' supervisory experience with volunteers, peers or individuals with lived experience
- Must be actively engaged with local Indigenous communities
- Must have solid connections with Indigenous service providing agencies and community networks.
- Significant knowledge of traditional teachings and ceremonies
- Demonstrated experience with and commitment to harm reduction principles and practices and ability to integrate these into culturally specific and appropriate group programming
- Demonstrated leadership skills and experience working on a multidisciplinary team
- Recent experience and demonstrated understanding in the areas of substance use, mental health, harm reduction, and homelessness

**For a complete job description please contact Human Resources**

**To apply, submit your resume and cover letter with "TNG2021- 201" in the subject line of your email to: [careers@tngcs.org](mailto:careers@tngcs.org)**

TNG is committed to reflecting the communities we serve and to nurturing a respectful and inclusive work environment for all. We encourage qualified applicants of all ages, races, colours, ethnic origins, religions, abilities, gender identities, gender expression and sexual orientations to apply. Candidates invited for an interview are encouraged to inform Human Resources in confidence of their accommodation requirement