

THE NEIGHBOURHOOD GROUP - ST. STEPHEN'S COMMUNITY HOUSE

Internal/External Job Posting

Job#: TNG2021-24

POSITION TITLE: Community Health Peer Worker (Temporary) – Social Distancing Shelter site	STATUS: Temporary Contract
DEPARTMENT: Urban Health and Homeless Services WORK LOCATION: Toronto, Ontario	# HRS / WEEK: 14 – 35 hours per week Schedule: Flexible schedule Shifts Available: Monday – Sunday: 24/7 Mornings, Afternoons, Nights, OR Overnights
REPORTS TO: Manager, Peer Program Development	SALARY: \$25/hour
POSTING DATE: February 26, 2021	CLOSING DATE: until filled

Position Summary:

The Community Health Peer Worker (Temporary) position will be assisting individuals experiencing homelessness who are in social distancing shelters located in re-purposed hotels. Community Health Workers will work with onsite shelter-operator staff in a safe and supportive shelter location to provide assistance in communicating with residents, providing harm reduction education and resources, helping residents navigate services, de-escalating, sharing resources/information, building rapport, and helping ensure the needs of residents at social-distancing sites are met.

Essential Duties and Responsibilities:

- Support with the maintenance of a sterile and safe working environment
- Support with educating residents at social-distancing shelters about Covid-19 preventative measures and best practices, and provide support with navigating resources
- Assist with maintaining social supports for residents by building rapport and supporting residents in an equal and empathetic manner
- Assist residents to access harm reduction education, practices, and safer use strategies
- Assist residents with overdose prevention and response education, safety planning, and access to Naloxone
- Share appropriate and approved resources with residents in order to support their well-being
- Support residents during intake and discharge processes
- Support residents with maintaining a safe living environment and team members with maintaining a safe working environment by assisting with de-escalation procedures and conflict prevention and resolution
- Contribute to a hygienic working environment by sanitizing surfaces, properly wearing Personal Protective Equipment (PPE) and practicing proper hand hygiene

- Participate in trainings as required
- Attend regular team/shift change meetings
- Other assigned tasks as required

Qualifications:

- Lived/living experience of homelessness, or have accessed community drop-ins, shelters, or harm reduction programs
- A good understanding of community & social responses to harm reduction with a demonstrated knowledge of harm reduction and overdose prevention and response practices
- A willingness to learn and adopt safe hygiene practices, including wearing required Personal Protective Equipment (PPE), and maintaining proper sanitation practices
- Ability to de-escalate conflicts
- Ability to maintain strong professional and ethical boundaries
- Willingness to utilize knowledge of lived experience to connect with community members
- Responsible, reliable, and punctual
- Ability to work collaboratively within a team environment
- Willingness to accept feedback and incorporate it into the work environment
- Good people skills - open, non-judgmental, and willing to learn
- Demonstrated respect towards diverse communities and individuals

To apply, submit your resume and cover letter with “TNG2021-24” in the subject line of your email to:

Steph Massey, Manager Peer Program Development
steph.massey@tngcs.org
Phone: 416-839-7334

The Neighbourhood Group is dedicated to achieving a workforce that is reflective of the communities we serve.

The Neighbourhood Group is committed to diversity, equity and accessibility in accommodating applicants with disabilities throughout the hiring process, in accordance with the Accessibility for Ontarians with Disabilities Act (AODA). The Human Resources Generalist will make every reasonable effort to accommodate the needs of applicants requesting accommodation at any stage of hiring process.