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Location	Days	Hours	Contact Information
<b>East Toronto Locations</b> 3036 Danforth Ave	Monday to Friday	8:30 – 4:30	Darlene Smith <a href="mailto:dsmith@tngcs.org">dsmith@tngcs.org</a> 416.691.7407
349 Ontario St	Monday to Friday	9:00 – 3:00	Chris Archambault <a href="mailto:carchambault@tngcs.org">carchambault@tngcs.org</a> 416.925.4363
688 Coxwell Ave	Monday to Friday	8:30 – 5:00	Reception is Open 416.649.1000
<b>West Toronto Locations</b> 260 Augusta Ave	Monday to Friday	7:00 – 3:00	Kayley Bomben <a href="mailto:tcatadmin@tngcs.org">tcatadmin@tngcs.org</a> 416.925.2103 x3000
91 Bellevue Ave	Monday to Friday	8:30 – 4:30	Grace Mai <a href="mailto:grace.mai@tngcs.org">grace.mai@tngcs.org</a> 416.925.2103 x1221
1415 Bathurst St	Monday to Friday	9:00 – 5:00	Yumna Mohamed <a href="mailto:infoETC@tngcs.org">infoETC@tngcs.org</a> 416.925.2103 x4000
COVID-19 Information Line	Monday to Friday	8:30 – 4:30	Grace Mai <a href="mailto:91admin@tngcs.org">91admin@tngcs.org</a> 416.925.2103 x7777

Licensed Child Care					
Location	Hours	Contact Information	Open Face to Face	Open By Phone	Open Online
<b>91 Bellevue Ave</b>	7:00 – 6:00	Mimi Brogno <a href="mailto:domenica.brogno@tngcs.org">domenica.brogno@tngcs.org</a> 416.839.4830			
<b>Canoe Landing</b> 26 Brunel Court	7:30 – 6:00	Jane Deng <a href="mailto:jane.deng@tngcs.org">jane.deng@tngcs.org</a> 416.925.2103 x5280			
<b>Harbourfront</b> 650 Queens Quay W	7:30 – 6:00	Fatima Pinheiro <a href="mailto:fatima.pinheiro@tngcs.org">fatima.pinheiro@tngcs.org</a> 416.925.2103 x1756			
<b>King Edward</b> 112 Lippincott St	7:30 – 6:00	Nikki St. John <a href="mailto:nstjohn@tngcs.org">nstjohn@tngcs.org</a> 416.925.2103 x5110			
<b>Lord Lansdowne</b> 33 Robert St	7:30 – 6:00	Matthew Taylor <a href="mailto:matthew.taylor@tngcs.org">matthew.taylor@tngcs.org</a> 416.925.2103 x5110			
<b>Ontario Street</b> 349 Ontario St	7:30 – 6:00	Soni Ahmad <a href="mailto:sahmad@tngcs.org">sahmad@tngcs.org</a> 416.925.4363 x110			
<b>Our Lady of Lourdes</b> 444 Sherbourne St	7:00 – 6:00	Eva Lacson <a href="mailto:eva.lacson@tngcs.org">eva.lacson@tngcs.org</a> 647.850.7886			
<b>Waterfront</b> 635 Queens Quay W	7:30 – 6:00	Fatima Pinheiro <a href="mailto:fatima.pinheiro@tngcs.org">fatima.pinheiro@tngcs.org</a> 416.925.2103 x1756			
<b>Winchester</b> 15 Prospect St	7:30 – 6:00	Roshnie Sukraj <a href="mailto:rsukraj@tngcs.org">rsukraj@tngcs.org</a> 416.920.1034			
<b>Yonge &amp; Sheppard</b> 30 Sheppard Ave E	7:30 – 6:00	Erica Regala <a href="mailto:erica.regala@tngcs.org">erica.regala@tngcs.org</a> 416.839.6341			












<b>Children &amp; Youth Programs</b>					
<b>Program</b>	<b>Hours</b>	<b>Contact Information</b>	<b>Open Face to Face</b>	<b>Open By Phone</b>	<b>Open Online</b>
<b>Children &amp; Youth Services – East</b> Youth Outreach Workers Support for youth Youth Awoken Kick Start After-School Program <b>Children &amp; Youth Services – Central</b> Kidz Klub After-School Program	10:00 – 6:00	Michelle Ilios <a href="mailto:milios@tngcs.org">milios@tngcs.org</a> 416.925.4363 x152			
	3:30 – 6:00	Maleeka Black <a href="mailto:mblack@tngcs.org">mblack@tngcs.org</a>			
	3:30 – 6:00	t: 416.925.4363 x 101 c: 416.797.5043			
<b>Tutoring</b>	3:30 – 6:00	Michelle Ilios <a href="mailto:milios@tngcs.org">milios@tngcs.org</a> 416.925.4363 x152			
<b>Weekend Children &amp; Youth Programs - Central</b>		Michelle Ilios <a href="mailto:milios@tngcs.org">milios@tngcs.org</a> 416.925.4363 x152			
<b>Youth Outreach Workers</b> East End – Taylor Massey-Oakridge Central – Downtown east including Regent Park, Moss Park, St. James Town	Flexible	Michelle Ilios <a href="mailto:milios@tngcs.org">milios@tngcs.org</a> 416.925.4363 x152			
<b>Youth Services – West Toronto</b> Youth Justice and Diversion Programs Supports for youth Youth Art Studio	10:00 – 6:00	Gavin Brissett <a href="mailto:gavin.brissett@tngcs.org">gavin.brissett@tngcs.org</a> 416.799.3976			
The following programs are temporarily suspended: <b>Social Recreation, Youth Drop-ins</b>					




<b>Conflict Resolution &amp; Training</b>					
<b>Program</b>	<b>Hours</b>	<b>Contact Information</b>	<b>Open Face to Face</b>	<b>Open By Phone</b>	<b>Open Online</b>
Free Community Mediation	9:00 – 5:00	Catherine Feldman Axford <a href="mailto:crt.intake@tngcs.org">crt.intake@tngcs.org</a> 416.925.2103 x1229			
Public (individual registration) Workshops and Professional Retainers	9:00 – 5:00	Kelly Ryan <a href="mailto:crt.training@tngcs.org">crt.training@tngcs.org</a> 647.671.4792			
Professional Training and Workplace Mediation	9:00 – 5:00	Meaghan Marian <a href="mailto:crt@tngcs.org">crt@tngcs.org</a> 647.457.0495			
Training and Professional Services	9:00 – 5:00	Kelly Ryan <a href="mailto:crt.training@tngcs.org">crt.training@tngcs.org</a> 416.925.2103 x1253			
<b>Employment Programs</b>					
<b>Program</b>	<b>Hours</b>	<b>Contact Information</b>	<b>Open Face to Face</b>	<b>Open By Phone</b>	<b>Open Online</b>
<b>East Toronto Employment Services – Danforth Location</b> Employment Service – 1:1 Job Search Support Virtual Job Search Workshops New Knowledge, New Steps Youth Works (Youth Employment and Skills Strategy - YESS) Moving Forward Canada Ontario Job Grant	8:30 – 4:30	416.691.7407 <a href="mailto:infoES@tngcs.org">infoES@tngcs.org</a>	  by appointment only		

<b>West Toronto Employment Services – Bathurst Location</b> Employment Service – 1:1 Job Search Support Virtual Job Search Workshops Program PEPtalks Opportunity Knocks ((Youth Employment and Skills Strategy - YESS) Youth Job Connection Youth Job Connection Summer Canada Ontario Job Grant	9:00 – 5:00	Yumna Mohamed <a href="mailto:infoETC@tngcs.org">infoETC@tngcs.org</a> 416.925.2103 x4000	  by appointment only		
The following programs are temporarily suspended: <b>Resource &amp; Information Centres</b>					

<b>Housing and Housing Development</b>					
<b>Program</b>	<b>Hours</b>	<b>Contact Information</b>	<b>Open Face to Face</b>	<b>Open By Phone</b>	<b>Open Online</b>
<b>Housing</b> 11 Coatsworth Cres 2802 Danforth Ave 11 Main St & 680 Kingston Rd 260 Augusta Ave	10:00 – 3:00 9:00 – 5:00 9:00 – 3:00 8:00 – 2:00	416.693.4764 416.698.9333 416.698.6781 416.925.2103 x3000			
<b>Modular Housing</b> 11 Macey Ave 321 Dovercourt Rd	9:00 – 5:00 9:00 – 5:00	Property Manager 416.693.6281 416.533.2608			

## Independent Living and Seniors Programs

Program	Hours	Contact Information	Open Face to Face	Open By Phone	Open Online
<b>Home and Community Care</b> Community Support & Client Care Personal Support Homemaking  <b>Respite Care</b> For urgent needs only	9:00 – 5:00	416.649.1000 <a href="mailto:info@tngcs.org">info@tngcs.org</a>  416.649.1000			
<b>Transportation</b> Available with limitations	9:00 – 5:00	416.691.7407 <a href="mailto:info@tngcs.org">info@tngcs.org</a>			
<b>Meals on Wheels</b> 25 Waterman Ave	9:00 – 5:00	Hasina Quader <a href="mailto:hquader@tngcs.org">hquader@tngcs.org</a> 416.752.9667			
<b>East End Seniors</b> Case Management – call to book appointment Client Intake, Referrals and Assessments – call to book appointment Community Programs Congregate Dining (delivery only) Elderly Persons Centre Adult Day Program (11 Main St) - Limited Capacity	9:00 – 5:00       8:30 – 4:30	416.691.7407 <a href="mailto:info@tngcs.org">info@tngcs.org</a>      Ellen White <a href="mailto:ewhite@tngcs.org">ewhite@tngcs.org</a> 416.693.4762			
<b>Chinese Seniors Program - East</b>	9:00 – 5:00	Amy Wu <a href="mailto:awu@tngcs.org">awu@tngcs.org</a>			












		416.693.4762			
<b>Downtown West Seniors</b> Client Intervention & Assistance Adult Day Program – Limited Capacity Elderly Persons Centre	8:30 – 4:30	Irene Tsang <a href="mailto:irene.tsang@tngcs.org">irene.tsang@tngcs.org</a> 416.828.3178			
<b>Stroke Survivors Adult Day Program</b>	9:00 – 3:00	Robert Butler <a href="mailto:rbutler@tngcs.org">rbutler@tngcs.org</a> 416.925.4363 x119			

The following programs are temporarily suspended:

**Friday Friends, TIME**








### Newcomers & Women's Programs









Program	Hours	Contact Information	Open Face to Face	Open By Phone	Open Online
English Classes (LINC and ESL)	9:00 – 5:00	Dmitry Elyashevich <a href="mailto:dmitry.elyashevich@tngcs.org">dmitry.elyashevich@tngcs.org</a> 416.389.5881			
One-on-One Settlement Support	9:00 – 5:00	Yvonne Tang <a href="mailto:yvonne.tang@tngcs.org">yvonne.tang@tngcs.org</a> 416.925.2103 x1264			
Perinatal Supports	9:00 – 5:00	Maria Santos Findlay <a href="mailto:maria.santos-findlay@tngcs.org">maria.santos-findlay@tngcs.org</a> 416.925.2103 x1237			
LGBTQ+ Services for Newcomers	9:00 – 5:00				
Toronto South Local Immigration Partnership	9:00 – 5:00	Paulina Wyrzykowski <a href="mailto:tslipdirector@tngcs.org">tslipdirector@tngcs.org</a> 647.770.2556			

Women's Program	9:00 – 5:00	Safia Hirsi <a href="mailto:shirsi@tngcs.org">shirsi@tngcs.org</a> 416.925.4364			
Women's Program – Taylor-Massey Oakridge	9:00 – 5:00	Sohelia Bonhi <a href="mailto:sbonhi@tngcs.org">sbonhi@tngcs.org</a> 416.904.8096			
Community Dinner – take out meals	3:00 – 6:00	Nana Shamba <a href="mailto:nshamba@tngcs.org">nshamba@tngcs.org</a> 416.333.5808			
Teesdale Food Bank (local residents by registration only)	By Appointment				
Community Development	9:00 – 5:00	Bridget Carter-Whitney <a href="mailto:cdsa1@tngcs.org">cdsa1@tngcs.org</a>			
Community Development – Downtown East and Taylor Massey Oakridge		Touhida Choudhury <a href="mailto:tchoudhury@tngcs.org">tchoudhury@tngcs.org</a> office 416.925.4363	By appointment		
Voicemail	Mondays 12:30 -3:30 Wednesdays 12:30-3:30	Touhida Choudhury <a href="mailto:tchoudhury@tngcs.org">tchoudhury@tngcs.org</a> office 416.925.4363	 Drop in or by appointment		
The following programs are temporarily suspended: <b>Computer Skills for Newcomers, Action for Neighbourhood Change, Child Minding, Group Workshops</b>					

Trustee Hub					
Program	Hours	Contact Information	Open Face to Face	Open By Phone	Open Online



Organizational Trusteeships	9:00 – 5:00	Natalie Johnson <a href="mailto:natalie.johnson@tngcs.org">natalie.johnson@tngcs.org</a> 416.827.6397			
Urban Health and Homeless Services					
Program	Hours	Contact Information	Open Face to Face	Open By Phone	Open Online
<b>Urban Health &amp; Homelessness Services</b> 260 Augusta Ave Corner Drop-In Eviction Prevention in the Community (EPIC)	7:30 – 11:30 8:00 – 2:00 8:30 – 4:30	Kayley Bomben <a href="mailto:tcatadmin@tngcs.org">tcatadmin@tngcs.org</a> 416.925.2103  EPIC Team <a href="mailto:EPICteam@tngcs.org">EPICteam@tngcs.org</a> 416.925.2103			
Financial Trusteeship	8:00 – 2:00	Housing Help and Support Project			
Housing Help and Support Project	8:00 – 2:00	Jude Emu <a href="mailto:Jude.emu@tngcs.org">Jude.emu@tngcs.org</a> 416.925.2103 x. 2228			
Toronto Community Addiction Team	8:00 – 2:00				
Toronto Drop-In Network	8:00 – 2:00				
Overdose Prevention Site	8:00 – 2:00				
Case Management	8:00 – 2:00				
Peer Programming	8:00 – 2:00				
<b>PAID and Outreach Services</b> PAID Services Street Survivors Vulnerable Seniors	9:00 – 3:00	416.691.7407 <a href="mailto:nlsspaid@neighbourhoodlink.org">nlsspaid@neighbourhoodlink.org</a> 416.891.4168			

<b>Mobile ID Services at Encampments</b>	Tuesday, Wednesday and Thursday – in person  Monday and Friday – by phone	Arhama Razaqat <a href="mailto:arhama.rafaqat@tngcs.org">arhama.rafaqat@tngcs.org</a> 416.676.8241			
<b>Food Bank</b> 40 Teesdale Pl	Tuesdays 2:00 – 4:30	Nana Shamba <a href="mailto:nshamba@tngcs.org">nshamba@tngcs.org</a> 416.333.5808			
<b>Safe Seniors Layered Supports</b>	9:00 – 5:00	Melinda Blondin <a href="mailto:mblondin@tngcs.org">mblondin@tngcs.org</a> 416.688.8729			
<b>Community Development and Easy Access Voicemail</b>	9:00 – 5:00	Musammat Badrunnesha <a href="mailto:musammat.badrunnesha@tngcs.org">musammat.badrunnesha@tngcs.org</a> 416.925.4364 x103			
The following programs are temporarily suspended <b>.Computer Access Program, Peer Leadership Centre</b>					