

The Neighbourhood Group (TNG) is a multi-service agency that includes Central Neighbourhood House, Neighbourhood Link Support Services and St. Stephen's Community House

JOB OPPORTUNITY

Job# TNG2021- 249

POSITION TITLE: Harm Reduction Case Manager	STATUS: Contract Full-Time, non-bargaining
DEPARTMENT: Urban Health and Homelessness Services	CONTRACT DATES: ASAP till March 31, 2023, or the return of the incumbent, whichever comes earlier
# HRS / WEEK: 35	HOURLY RATE: \$29.53
REPORT TO: Senior Manager, Clinical and Case Management Services	CLOSING DATE: November 28, 2021
POSTING DATE: November 22, 2021	

GENERAL DESCRIPTION: Responsible for the provision of short-term harm reduction case management services for individuals experiencing substance use issues. Primarily focused on supporting individuals who are attending the Corner Drop-in, you will support clients across a range of complex issues, including health, financial, housing, legal and life skills issues. As a member of the UHHS team, you will facilitate various group programs to provide an enriched community setting, to decrease isolation and increase meaningful engagement. Lastly, this position provides general harm reduction support and consultation to other programs and sites who work in partnership.

MAJOR DUTIES:

- Conduct intake and assessment interviews with participants.
 - Provide short term case management, completing detailed assessment, coordination of supports, referrals and advocacy on relevant health issues, substance use, mental health, financial, employment, housing, legal and social supports.
 - Work with participants to identify and achieve self-directed goals
 - Maintain ongoing support in the community, including home visits, office visits, accompaniments to appointments, and meetings in institutional settings.
 - Monitor property issues (rent payment, health and safety, housing standards) and liaise with landlords as required
 - Work collaboratively and develop strong partnerships with external service providers, such as withdrawal management services, hospitals, law enforcement agencies, and housing providers
 - Connect clients with supports in the community based on their needs which will help them achieve and maintain stability, including support groups, life skills groups and social events.
 - Organize group programming that promotes well-being and recovery
 - Support client engagement initiatives within the agency including the volunteer program and peer development initiatives
 - Intervene and deescalate crisis situations
 - Engage in the active team case management and clinical consultation meetings
 - Maintain accurate case management records and complete reporting required by funders and supervisor, adhering to PHIPA and SSCH policies.
 - Take part in research activities as required
- REQUIREMENTS & QUALIFICATIONS:**
- BA/B.S.W plus 2 years of experience in human services, preferably as a case manager or a combined equivalent of education, lived experience and/or significant related training
 - Minimum 2 years' experience working with individuals living with mental health, substance use issues, histories of trauma and homelessness
 - Experience, alignment and commitment to harm reduction
 - Commitment to anti-racism and anti-oppressive practices
 - Formal training in substance use and mental health is an asset
 - Strong familiarity and commitment to trauma informed care
 - Physically able to travel consistently throughout the city on transit
 - Recent demonstrated knowledge and skills in assessment, crisis intervention and prevention, conflict resolution and negotiation skill
 - Proficient with MS Office, and web based data entry for case management and time/labour.
 - Familiarity with Catalyst, Pirouette and the administration of the OCAN is an asset

For a complete job description please contact Human Resources

To apply, submit your resume and cover letter with "TNG2021-249" in the subject line of your email to:
careers@tngcs.org

TNG is committed to reflecting the communities we serve and to nurturing a respectful and inclusive work environment for all. We encourage qualified applicants of all ages, races, colours, ethnic origins, religions, abilities, gender identities, gender expression and sexual orientations to apply. Candidates invited for an interview are encouraged to inform Human Resources in confidence of their accommodation requirement