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Location	Hours	Contact Information
East Toronto Locations		
3036 Danforth Ave	9:00 – 3:00	Darlene Smith dsmith@tngcs.org 416.691.7407
349 Ontario St.	9:00 – 3:00	Chris Archambault carchambault@tngcs.org 416.925.4363
688 Coxwell Ave.	8:30 – 5:00	Reception is Open 416.649.1000
West Toronto Locations		
260 Augusta Ave.	7:00 – 3:00	Kayley Bomben tcatadmin@tngcs.org 416.925.2103 ext. 3000
91 Bellevue Ave.	8:30 – 4:30	Grace Mai grace.mai@tngcs.org 416.925.2103 ext. 1221
1415 Bathurst St.	9:00 – 5:00	Yumna Mohamed yumna.mohamed@tngcs.org 416.925.2103 ext. 4000
COVID-19 Information Line	8:30 – 4:30	Grace Mai 91admin@tngcs.org 416.925.2103 ext. 7777



Licensed Child Care					
Location	Hours	Contact Information	Open Face to Face	Open By Phone	Open Online
91 Bellevue Ave.	7:00 – 6:00	Mimi Brogno domenica.brogno@tngcs.org 416.839.4830			
Canoe Landing 26 Brunel Court	7:00 – 6:00	Jane Deng jane.deng@tngcs.org 416.925.2103 ext. 5280			
Harbourfront 650 Queens Quay W.	7:00 – 6:00	Fatima Pinheiro fatima.pinheiro@tngcs.org 416.925.2103 ext. 1756			
King Edward 112 Lippincott St.	7:00 – 6:00	Nikki St. John nstjohn@tngcs.org 416.925.2103 ext. 5110			
Lord Lansdowne 33 Robert St.	7:00 – 6:00	Matthew Taylor matthew.taylor@tngcs.org 416.925.2103 ext. 5110			
Ontario Street 349 Ontario St.	7:00 – 6:00	Soni Ahmad sahmad@tngcs.org 416.925.4363 ext. 110			
Our Lady of Lourdes 444 Sherbourne St.	7:00 – 6:00	Eva Lacson eva.lacson@tngcs.org 647.850.7886			
Waterfront 635 Queens Quay W.	7:00 – 6:00	Fatima Pinheiro fatima.pinheiro@tngcs.org 416.925.2103 ext. 1756			
Winchester 15 Prospect St.	7:00 – 6:00	Roshnie Sukraj rsukraj@tngcs.org 416.920.1034			










Yonge & Sheppard 30 Sheppard Ave. E.	7:00 – 6:00	Erica Regala erica.regala@tngcs.org 416.839.6341			
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Children & Youth Programs					
Program	Hours	Contact Information	Open Face to Face	Open By Phone	Open Online
Children & Youth Services – East Toronto Youth Outreach Workers Supports for youth	10:00 – 6:00	Michelle Ilios milios@tngcs.org 416.925.4363 ext. 152			
Youth Outreach Workers Neighbourhood Link Regent Park	Flexible	Michelle Ilios milios@tngcs.org 416.925.4363 ext. 152			
Youth Services – West Toronto Youth Justice and Diversion Programs Supports for youth Youth Art Studio	10:00 – 6:00	Gavin Brissett gavin.brissett@tngcs.org 416.799.3976			
The following programs are temporarily suspended:					
<ul style="list-style-type: none"> • Youth Awoken GEMS Junior Transformation Club Tutoring • Social Recreation After School Programs Youth Drop-ins 					

Conflict Resolution & Training					
Program	Hours	Contact Information	Open Face to Face	Open By Phone	Open Online
Free Community Mediation	9:00 – 5:00	Catherine Feldman Axford crt.intake@tngcs.org 416.925.2103 ext. 1229			
Training and Professional Services	9:00 – 5:00	Kelly Ryan crt.training@tngcs.org 416.925.2103 ext. 1253			












Employment Programs					
Program	Hours	Contact Information	Open Face to Face	Open By Phone	Open Online
East Toronto Employment Services Employment Service – 1:1 Job Search Support New Knowledge, New Steps Youth Works (Skills Link) Moving Forward Canada Ontario Job Grant	8:30 – 4:30	416.691.7407 esadmin@tngcs.org			
West Toronto Employment Services Employment Service – 1:1 Job Search Support Connections Program PEPTalks Opportunity Knocks (Skills Link) Youth Job Connection Youth Job Connection Summer Canada Ontario Job Grant	9:00 – 5:00	Yumna Mohamed yumna.mohamed@tngcs.org 416.925.2103 ext. 4000			
The following programs are temporarily suspended: Resource & Information Centres					

Housing and Housing Development					
Program	Hours	Contact Information	Open Face to Face	Open By Phone	Open Online
Housing 11 Coatsworth Cres 2802 Danforth Ave 11 Main St & 680 Kingston Rd 260 Augusta Avenue	10:00 – 3:00 9:00 – 5:00 9:00 – 3:00 8:00 – 2:00	416.693.4764 416.698.9333 416.698.6781 416.925.2103 ext. 3000			

Independent Living and Seniors Programs					
Program	Hours	Contact Information	Open Face to Face	Open By Phone	Open Online
Home and Community Care Community Support & Client Care Personal Support Homemaking Respite Care For urgent needs only	9:00 – 5:00	416.691.7407 info@tngcs.org 416.649.1000			
Transportation Available with limitations	9:00 – 5:00	416.691.7407 info@tngcs.org			
Meals on Wheels 25 Waterman Ave	9:00 – 5:00	Samantha Savoie ssavoie@tngcs.org 416.752.9667			
East End Seniors Case Management Client Intake, Referrals and Assessments Community Programs Congregate Dining (delivery only) Elderly Persons Centre Kensington Market Seniors Client Intervention & Assistance Community Programs Elderly Persons Centre	9:00 – 5:00 9:00 – 5:00	416.691.7407 info@tngcs.org Irene Tsang irene.tsang@tngcs.org 416.925.2103 ext. 3110			
The following programs are temporarily suspended: <div style="display: flex; justify-content: space-around;"> Friday Friends Adult Day Programs </div>					

Newcomers & Women's Programs					
Program	Hours	Contact Information	Open Face to Face	Open By Phone	Open Online
English Classes (LINC and ESL)	9:00 – 5:00	Dmitry Elyashevich dmitry.elyashevich@tngcs.org 416.389.5881		✓	✓
One-to-One Settlement Support	9:00 – 5:00	Yvonne Tang yvonne.tang@tngcs.org 416.925.2103 ext. 1264		✓	✓
Perinatal Supports	9:00 – 5:00	Maria Santos Findlay maria.santos-findlay@tngcs.org 416.925.2103 ext. 1237		✓	✓
LGBTQ+ Services for Newcomers	9:00 – 5:00			✓	✓
Toronto South Local Immigration Partnership	9:00 – 5:00	Paulina Wyrzykowski tslipdirector@tngcs.org 647.770.2556		✓	✓
Women's Program	9:00 – 5:00	Safia Hirsi shirsi@tngcs.org 416.925.4364		✓	✓
The following programs are temporarily suspended:					
Computer Skills for Newcomers		Community Dinners	Chinese Seniors Program (East Toronto)		
Action for Neighbourhood Change		Child Minding	Group Workshops		

Trustee Hub					
Program	Hours	Contact Information	Open Face to Face	Open By Phone	Open Online
Organizational Trusteeships	9:00 – 5:00	Natalie Johnson natalie.johnson@tngcs.org 416.827.6397		✓	✓

Urban Health and Homeless Services					
Program	Hours	Contact Information	Open Face to Face	Open By Phone	Open Online
Urban Health & Homelessness Services 260 Augusta Ave. Corner Drop-In Financial Trusteeship Toronto Community Addiction Team Toronto Drop-In Network Overdose Prevention Site Case Management Peer Programming	7:30 – 11:30 8:00 – 2:00 8:00 – 2:00 8:00 – 2:00 8:00 – 2:00 8:00 – 2:00 8:00 – 2:00	Kayley Bomben tcadmin@tngcs.org 416.925.2103			
PAID and Outreach Services PAID Services Street Survivors Vulnerable Seniors	9:00 – 3:00	416.691.7407 416.891.4168			
Food Bank 40 Teesdale Pl.	Tuesdays 2:00 – 4:30	Nana Shamba nshamba@tngcs.org 416.333.5808			
Safe Seniors Layered Supports	9:00 – 5:00	Melinda Blondin mblondin@tngcs.org 416.688.8729			
Community Development and Easy Access Voicemail	9:00 – 5:00	Julyata Mekonnen jmekonnen@tngcs.org 416.925.4364			
The following programs are temporarily suspended: City-wide PAID Clinics Computer Access Program Peer Leadership Centre					