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Location	Hours	Contact Information
East Toronto Locations 3036 Danforth Ave	9:00 – 3:00	Darlene Smith dsmith@tngcs.org 416.691.7407
349 Ontario St	9:00 – 3:00	Chris Archambault carchambault@tngcs.org 416.925.4363
688 Coxwell Ave	8:30 – 5:00	Reception is Open 416.649.1000
West Toronto Locations 260 Augusta Ave	7:00 – 3:00	Kayley Bomben tcatadmin@tngcs.org 416.925.2103 x3000
91 Bellevue Ave	8:30 – 4:30	Grace Mai grace.mai@tngcs.org 416.925.2103 x1221
1415 Bathurst St	9:00 – 5:00	Yumna Mohamed yumna.mohamed@tngcs.org 416.925.2103 x4000
COVID-19 Information Line	8:30 – 4:30	Grace Mai 91admin@tngcs.org 416.925.2103 x7777





Licensed Child Care					
Location	Hours	Contact Information	Open Face to Face	Open By Phone	Open Online
91 Bellevue Ave	7:00 – 6:00	Mimi Brogno domenica.brogno@tngcs.org 416.839.4830			
Canoe Landing 26 Brunel Court	7:30 – 6:00	Jane Deng jane.deng@tngcs.org 416.925.2103 x5280			
Harbourfront 650 Queens Quay W	7:30 – 6:00	Fatima Pinheiro fatima.pinheiro@tngcs.org 416.925.2103 x1756			
King Edward 112 Lippincott St	7:30 – 6:00	Nikki St. John nstjohn@tngcs.org 416.925.2103 x5110			
Lord Lansdowne 33 Robert St	7:30 – 6:00	Matthew Taylor matthew.taylor@tngcs.org 416.925.2103 x5110			
Ontario Street 349 Ontario St	7:30 – 6:00	Soni Ahmad sahmad@tngcs.org 416.925.4363 x110			
Our Lady of Lourdes 444 Sherbourne St	7:00 – 6:00	Eva Lacson eva.lacson@tngcs.org 647.850.7886			
Waterfront 635 Queens Quay W	7:30 – 6:00	Fatima Pinheiro fatima.pinheiro@tngcs.org 416.925.2103 x1756			
Winchester 15 Prospect St	7:30 – 6:00	Roshnie Sukraj rsukraj@tngcs.org 416.920.1034			

Yonge & Sheppard 30 Sheppard Ave E	7:30 – 6:00	Erica Regala erica.regala@tngcs.org 416.839.6341			
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Children & Youth Programs					
Program	Hours	Contact Information	Open Face to Face	Open By Phone	Open Online
Children & Youth Services – East Youth Outreach Workers Support for youth Youth Awoken Kick Start After-School Program	10:00 – 6:00 3:30 – 6:00	Michelle Ilios milios@tngcs.org 416.925.4363 x152			
Children & Youth Services – Central Kidz Klub After-School Program	3:30 – 6:00				
Tutoring	3:30 – 6:00	Michelle Ilios milios@tngcs.org 416.925.4363 x152			
Weekend Children & Youth Programs - Central		Michelle Ilios milios@tngcs.org 416.925.4363 x152			
Youth Outreach Workers East End – Taylor Massey-Oakridge Central – Downtown east including Regent Park, Moss Park, St. James Town	Flexible	Michelle Ilios milios@tngcs.org 416.925.4363 x152			
Youth Services – West Toronto Youth Justice and Diversion Programs Supports for youth Youth Art Studio	10:00 – 6:00	Gavin Brissett gavin.brissett@tngcs.org 416.799.3976			
The following programs are temporarily suspended: Social Recreation, Youth Drop-ins					










Conflict Resolution & Training					
Program	Hours	Contact Information	Open Face to Face	Open By Phone	Open Online
Free Community Mediation	9:00 – 5:00	Catherine Feldman Axford crt.intake@tngcs.org 416.925.2103 x1229		✓	✓
Training and Professional Services	9:00 – 5:00	Kelly Ryan crt.training@tngcs.org 416.925.2103 x1253		✓	✓
Employment Programs					
Program	Hours	Contact Information	Open Face to Face	Open By Phone	Open Online
East Toronto Employment Services Employment Service – 1:1 Job Search Support New Knowledge, New Steps Youth Works (Skills Link) Moving Forward Canada Ontario Job Grant	8:30 – 4:30	416.691.7407 esadmin@tngcs.org		✓	✓
West Toronto Employment Services Employment Service – 1:1 Job Search Support Connections Program PEPtalks Opportunity Knocks (Skills Link) Youth Job Connection Youth Job Connection Summer Canada Ontario Job Grant	9:00 – 5:00	Yumna Mohamed yumna.mohamed@tngcs.org 416.925.2103 x4000		✓	✓
The following programs are temporarily suspended: Resource & Information Centres					



Housing and Housing Development












Program	Hours	Contact Information	Open Face to Face	Open By Phone	Open Online
Housing 11 Coatsworth Cres 2802 Danforth Ave 11 Main St & 680 Kingston Rd 260 Augusta Ave	10:00 – 3:00 9:00 – 5:00 9:00 – 3:00 8:00 – 2:00	416.693.4764 416.698.9333 416.698.6781 416.925.2103 x3000			
Modular Housing 11 Macey Ave 321 Dovercourt Rd	9:00 – 5:00 9:00 – 5:00	Property Manager 416.693.6281 416.533.2608			



Independent Living and Seniors Programs












Program	Hours	Contact Information	Open Face to Face	Open By Phone	Open Online
Home and Community Care Community Support & Client Care Personal Support Homemaking Respite Care For urgent needs only	9:00 – 5:00	416.691.7407 info@tngcs.org 416.649.1000			
Transportation Available with limitations	9:00 – 5:00	416.691.7407 info@tngcs.org			
Meals on Wheels 25 Waterman Ave	9:00 – 5:00	Hasina Quader hquader@tngcs.org 416.752.9667			

East End Seniors Case Management – call to book appointment Client Intake, Referrals and Assessments – call to book appointment Community Programs Congregate Dining (delivery only) Elderly Persons Centre Adult Day Program (11 Main St) - Limited Capacity	9:00 – 5:00	416.691.7407 info@tngcs.org			
	8:30 – 4:30	Ellen White ewhite@tngcs.org 416.693.4762			
Chinese Seniors Program - East	9:00 – 5:00	Amy Wu awu@tngcs.org 416.693.4762			
Downtown West Seniors Client Intervention & Assistance Adult Day Program – Limited Capacity Elderly Persons Centre	8:30 – 4:30	Irene Tsang irene.tsang@tngcs.org 416.828.3178			
Stroke Survivors Limited Capacity	9:00 – 5:00	Robert Butler rbutler@tngcs.org			
The following programs are temporarily suspended: Friday Friends, TIME					

Newcomers & Women's Programs					
Program	Hours	Contact Information	Open Face to Face	Open By Phone	Open Online
English Classes (LINC and ESL)	9:00 – 5:00	Dmitry Elyashevich dmitry.elyashevich@tngcs.org 416.389.5881			

One-on-One Settlement Support	9:00 – 5:00	Yvonne Tang yvonne.tang@tngcs.org 416.925.2103 x1264			
Perinatal Supports	9:00 – 5:00	Maria Santos Findlay maria.santos-findlay@tngcs.org 416.925.2103 x1237			
LGBTQ+ Services for Newcomers	9:00 – 5:00				
Toronto South Local Immigration Partnership	9:00 – 5:00	Paulina Wyrzykowski tslipdirector@tngcs.org 647.770.2556			
Women's Program	9:00 – 5:00	Safia Hirsi shirsi@tngcs.org 416.925.4364			
Community Dinner – take out meals	3:00 – 6:00	Nana Shamba nshamba@tngcs.org 416.333.5808			
The following programs are temporarily suspended: Computer Skills for Newcomers, Action for Neighbourhood Change, Child Minding, Group Workshops					

Trustee Hub					
Program	Hours	Contact Information	Open Face to Face	Open By Phone	Open Online
Organizational Trusteeships	9:00 – 5:00	Natalie Johnson natalie.johnson@tngcs.org 416.827.6397			

Urban Health and Homeless Services					
Program	Hours	Contact Information	Open Face to Face	Open By Phone	Open Online
Urban Health & Homelessness Services 260 Augusta Ave Corner Drop-In Financial Trusteeship Toronto Community Addiction Team Toronto Drop-In Network Overdose Prevention Site Case Management Peer Programming	7:30 – 11:30 8:00 – 2:00 8:00 – 2:00 8:00 – 2:00 8:00 – 2:00 8:00 – 2:00 8:00 – 2:00	Kayley Bomben tcatadmin@tngcs.org 416.925.2103			
PAID and Outreach Services PAID Services Street Survivors Vulnerable Seniors	9:00 – 3:00	416.691.7407 416.891.4168			
Food Bank 40 Teesdale Pl	Tuesdays 2:00 – 4:30	Nana Shamba nshamba@tngcs.org 416.333.5808			
Safe Seniors Layered Supports	9:00 – 5:00	Melinda Blondin mblondin@tngcs.org 416.688.8729			
Community Development and Easy Access Voicemail	9:00 – 5:00	Musammat Badrunnesha musammat.badrunnesha@tngcs.org 416.925.4364 x103			
The following programs are temporarily suspended City-wide PAID Clinics, Computer Access Program, Peer Leadership Centre					